

CORONAVIRUS AND DOMESTIC ABUSE

Hackney Council is very concerned about victims/survivors of domestic abuse living in isolation with less access than usual to services. If someone at home is hurting you or you are concerned about someone you know then we can help you.

- 1)** In an emergency please continue to call police on **999**. If you are in danger or unable to speak freely, you can make silent calls to the police by dialling 999 then, when prompted to do so, pressing 55.
- 2)** If you do not fear for your own or someone else's immediate safety but want to report abuse to the police, please call **101** or visit **bit.ly/report-domestic-abuse**
- 3)** The Council's Domestic Abuse Intervention Service (DAIS) Duty Line is open Monday-Friday, 9am-5pm. You can contact DAIS by calling **020 8356 4458**, e-mailing **dais@hackney.gov.uk** or **visiting hackney.gov.uk/domestic-violence**
- 4)** You can also contact the National Domestic Abuse Helpline 24 hours a day for free on **0808 2000 247** or by visiting **nationaldahelpline.org.uk** The National Stalking helpline is **0808 802 0330**.
- 5)** If you are concerned about the safety of children you can call the Council's Children and Families Service on **020 8356 5500** Monday - Friday, 9am-5pm or **020 8356 2710** outside office hours.

Deaf, hard of hearing or speech impaired

You can contact the police in emergencies by calling **18000**. You can also text **999** if you've pre-registered for the Emergency SMS service on **bit.ly/emergency-sms**

In non-emergencies or for general advice you can call the police's non-emergency textphone number: **18001 101**.

Domestic abuse is a crime. We can help you. You are not alone.